

# FME25 CONFERENCE CALL NOVEMBER 2, 2021

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If not mentioned differently the term net income after minorities refers to the net income attributable to the shareholders of Fresenius Medical Care AG Co. KGaA. The term EMEA refers to the region Europe, Middle East and Africa. Amounts are in Euro if not mentioned otherwise.

Implementation of measures as presented herein may be subject to information & consultation procedures with works councils and other employee representative bodies, as per local laws and practice. Consultation procedures may lead to changes on proposed measures.







- 1 MID-TERM STRATEGY
- 2 FME25

#### RENAL CARE CONTINUUM

**Dialysis Business, Value-Based Care** models, expansion along the renal patient journey in CKD and transplant to further enhance patient experience

Expand Service and Product portfolio and establish digital care models

#### COMPLEMENTARY ASSETS

Leverage competencies and build new capabilities for the future of medical care models

New patient-focused therapy offerings in renal care and beyond



CORE - DIALYSIS PRODUCTS AND SERVICES **Dialysis Services, Dialysis Products** 

Leverage expertise in Services, MedTech and Pharma to maximize impact of vertical integration

#### CRITICAL CARE

Leverage expertise to address critical acute health challenges

Build on Extracorporeal physiological multiorgan support

**Continuous improvements** 

Embedded in strategy execution



#### STRATEGY 2025



# OUR CORE COMPETENCIES

COORDINATING PATIENTS
EFFICIENTLY

STANDARDIZING MEDICAL PROCEDURES

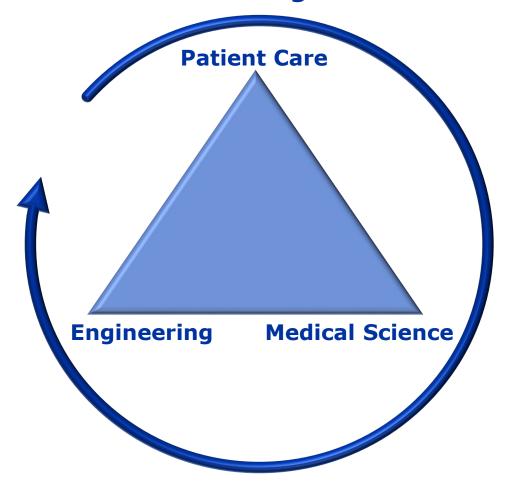
OPERATING OUTPATIENT FACILITIES

**INNOVATING PRODUCTS** 

#### **DRIVING GROWTH & VALUE**

- Creating value for patients, payors and FME while keeping care affordable by expansion of leading value-based care business in dialysis and into new patient groups along their renal disease journey
- Transforming the future of renal care with innovation - new digital tools and medical science enabling therapeutic and product innovations for holistic renal patient care
- Focused innovation and expansion of critical care portfolio to enhance growth in our MedTech business
- Enhance value by investing in new operating model

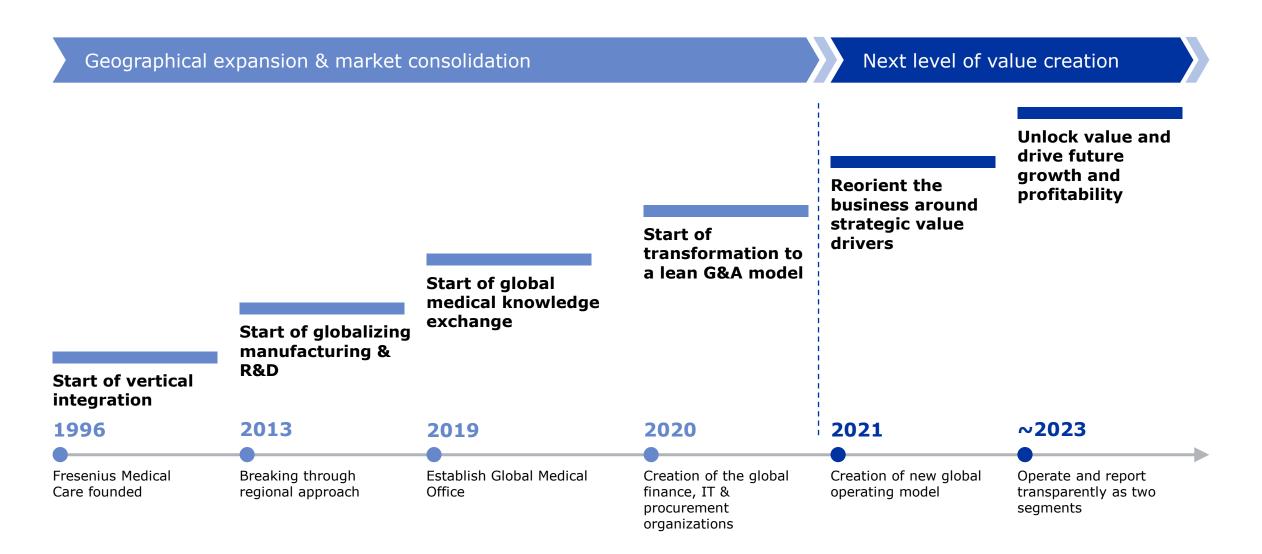
# **Vertical Integration**



# Globalized Operating Model

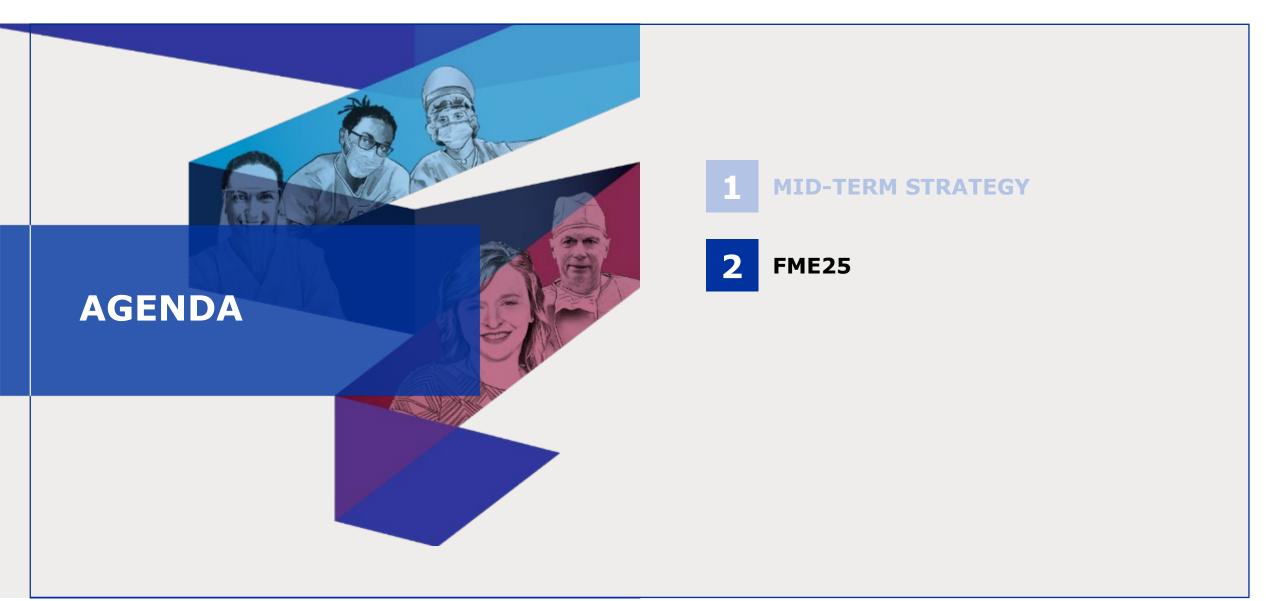
# Further leverage advantages of vertical integration in a globalized operating model that

- enables capturing the identified growth opportunities
- leverages expertise to accelerate value creation
- enhances capital allocation
- increases transparency internally and externally
- reduces administrative burden regarding cost and speed
- advances a culture of clarity, agility and innovation









## ■ FME25 | GOALS OF FME25 TO CREATE SHAREHOLDER VALUE

#### CREATING A FUTURE WORTH LIVING. FOR PATIENTS. WORLDWIDE. EVERY DAY.

Support execution of our 2025 strategy and deliver on midterm targets



Strengthen profitability and compensate for the COVID-19 effects

Create the base for sustainable profitable growth beyond 2025

Invest up to €500m by 2025 to sustainably reduce the cost base

For each euro one-time investment improve annual operating income by at least the same amount

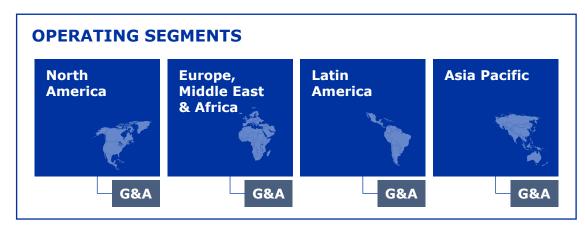
Simplification and streamlining of global operating model

Accelerating digitalization agenda

Apply learnings from the "new normal"



## ■ FME25 | CURRENT OPERATING MODEL AND LIMITATIONS





Decentralized regional approach during **geographic expansion and market consolidation phase** 

- Vertical integration on a regional basis limits leveraging benefits to full extent
- Redundancies in G&A-functions due to geographical organization
- Separated responsibility for R&D, product manufacturing and product sales

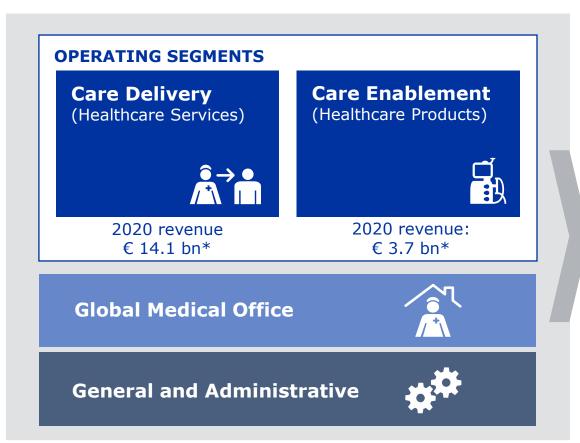
To reach **next level of value generation** in an evolving payor environment and mitigate effects of the pandemic

- Orient the business around strategic value drivers
- Unlock value by increasing reporting transparency of new operating segments
- Transform to a lean G&A model
- Leverage new opportunities of digitalization



#### ■ FME25 | FUTURE OPERATING MODEL TO STRENGTHEN CORE

#### GLOBALIZED OPERATING MODEL

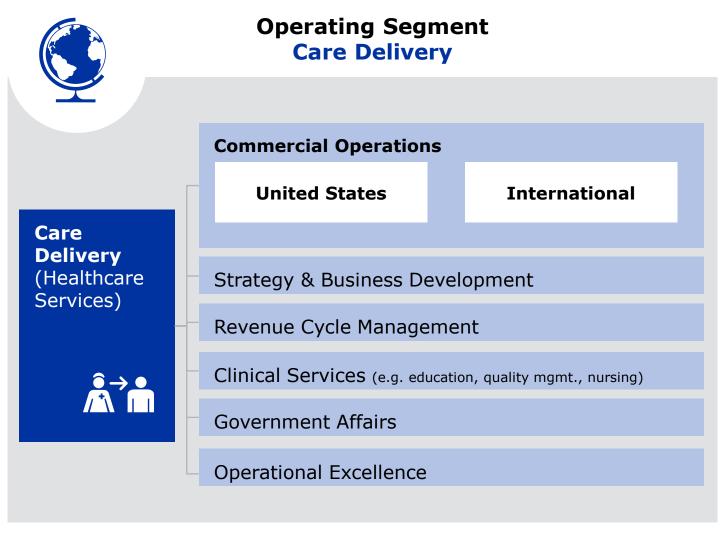


#### DRIVING GROWTH & VALUE

- Simplified globalized organization with end-to-end **accountability** drives transparency, enhances capital allocation, increases operational agility, enables enhanced growth and returns
- Two Operating Segments with full P&L responsibility
  - **Care Delivery** strategically optimizing services offering in a value-based care future while driving home growth and improving operating leverage
  - **Care Enablement** to enhance global footprint, with end-to-end focus on highest market growth potential and global return opportunities
- Globalized operating model enables sustainably lean cost base, in particular, in G&A by simplification, standardization and eliminating duplications, automation and optimizing shared service solutions

11/2021

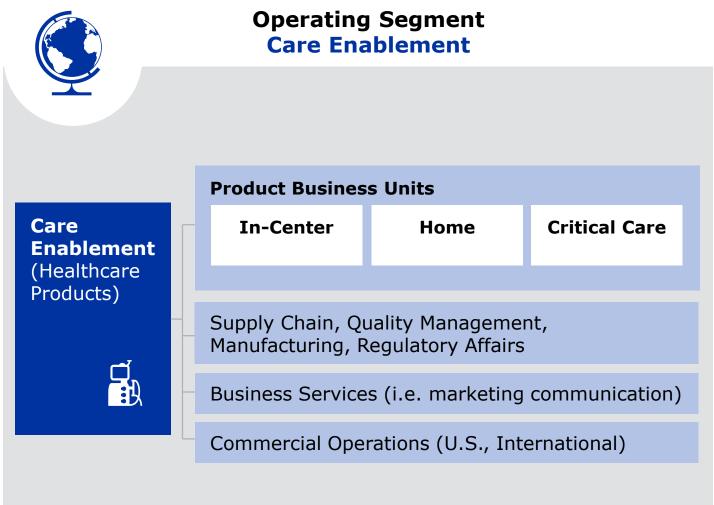
#### ■ FME25 | FUTURE OPERATING MODEL | CARE DELIVERY



- One global healthcare services
   operating segment implementing latest
   medical and scientific developments at global
   scale, enhancing profitable growth while
   improving quality of care and affordability
- Consolidation of operations in one unit
  - Leverage global scale, expertise and standards as well as digitalization to improve profitability
  - Continue to invest in value-based
     care to address new patient groups
     across the renal care continuum
- Reduction of organizational complexity
- Supported by shared platforms such as revenue cycle management, clinical services and operational excellence
- Vertical financial accountability to enhance transparency, profitability and capital allocation in healthcare services



## FME25 | FUTURE OPERATING MODEL | CARE ENABLEMENT



- Fully integrated MedTech segment focused on:
  - Accelerated innovation
  - Cost leadership
  - Commercial excellence
  - Strategic capital allocation
- Organized around P&L-accountable business units: In-Center, Home and Critical Care, encompassing specific strategy, R&D and product management
- Supported by shared platforms of supply chain, quality management, manufacturing and regulatory
- Go-to-market strategy enabled by shared business services and executed by commercial operations structure



## ■ FME25 | FUTURE OPERATING MODEL | G & A



- New globalized operating model enables globalization of G&A functions HR, IT, Procurement, Legal, Compliance
- Reduced organizational complexity, drive consistency via global standards and streamlined processes, increased functional performance, clear cost accountability and increased efficiency via automation
- Business Partnering delivering high value add by reducing operational burden for business and being a strategic partner to the business
- Centers of Excellence with focused specific expertise / functional know-how
- Global Shared Services leveraging resources and driving efficiency at scale

## ■ FME25 | TRANSITION TO NEW OPERATING MODEL

Q4 2021

Finalize operating model and detail implementation plan

- Define and finalize governance structure and management reporting model
- Finalize implementation roadmap to transition to new operating model
- Detailing cost savings initiatives

2022

Transition to new operating model

#### **Care Delivery & Care Enablement**

- Design further details of new operating model
- Map old to new structure
- Identify growth opportunities
- Execute on efficiency measures

#### G&A

- Initiate transformation to globally centralized shared services model
- Begin infrastructure modifications to support new operating model

~2023

Start new operating model and new external reporting

Revenue and operating income responsibility with Care Delivery and Care **Enablement** 

- Operating segments to become primary reporting units
- Start new external reporting
- Transparency Segment profitability
- Identify further growth and efficiency measures within the new operating model beyond 2025

#### Advancing culture of agility, innovation and accountability

Transition to new operating model may be subject to information & consultation procedures with works councils and other employee representative bodies as per local laws and practice.



## ■ FME25 IN NUMBERS

#### **KEY FINANCIAL METRICS**



- Sustainable reduction of 2025 annual cost base by €500m
  - → 50% of annual savings realized by 2023
- One-time costs (special item) of approximately
   €450-500m
  - $\rightarrow$  80% invested by 2023
- Reach net positive savings by end of 2023
- FTE reduction of up to 5,000 in a socially responsible way

#### SAVINGS CATEGORIES (EXAMPLES)



- Clinic operations efficiency
- Standardize delivery models globally
- Leverage best-in-class practices
- Real estate optimization



- Standardize product offerings globally
- Footprint optimization
- Productivity improvements
- Cost of product improvement



- Eliminate duplications
- Leverage global shared services
- Roll-out of global standards and end-toend processes
- Harmonization and standardization of IT infrastructure and leverage benefits of further digitalization

## ■ FME25 | EMBEDDED IN STRATEGY TO CREATE VALUE

## STRATEGY 2025



#### GLOBAL OPERATING MODEL

